

Q I loaded the cutlery but no cutlery is available for dispensing, what do I do?



A To release the first piece of cutlery, ensure the cartridge is pulled out of the base enough to show the release trigger. Quickly push and release the trigger to advance cutlery.

Q How do I know when cutlery is getting low or the tower is empty?



A A red indicator tab will show on the tower indicating it is time to refill.

Q What type of cutlery works in the Cutlerease® dispenser?

A Only patent pending Cutlerease® Cutlery will work in the Cutlerease® Dispensing System.

Q Can I select any cutlery towers I want? For example, can I have 3 spoon towers in the same base?

A Yes! The Cutlerease™ Dispensing System is designed for the user to select the cutlery they desire. The Cutlerease® base holds three cutlery towers so the operator can choose any combination of fork, knife and spoons.

Q Does the Cutlerease® dispensing system require batteries and/or plugging in?

A No, the Cutlerease® dispensing system does not require batteries and does not need to be plugged in.

Q How much space is required for one Cutlerease® dispensing system?

A The universal base holds three towers, together the footprint required equals 12.625" wide by 26.5" tall by 12.25" deep. An additional 7" in height is required to fill/refill the dispenser towers.

Q Can the Cutlerease® dispensing system be mounted on a wall?

A No, the Cutlerease® dispensing system is not suitable for wall mounting.

Q Can I customize the outside of a Cutlerease® dispenser?

A There are many customization options available for the Cutlerease® Dispensing System. Please contact your local WNA sales rep for details by visiting the contact us section of www.wna.biz/cutlerease.

Q What material is the cutlery made out of?

A GPPS (General Purpose Polystyrene)

Q Where should Cutlerease® cutlery be disposed of after it has been used?

A GPPS meets #6 recycling requirements.

Q How do I obtain a Cutlerease® dispenser? How do I purchase Cutlerease® cutlery refills?

A Please contact your local WNA sales rep for information on the Cutlerease® dispensing system and Cutlerease® refill packs. To find your local WNA sales rep please visit the contact us section of www.wna.biz/cutlerease.

Q Where can I find a copy of the Cutlerease® lease agreement?

A By contacting your local WNA sales rep. To find your local WNA sales rep please visit the contact us section of www.wna.biz/cutlerease.

Q Is there a sell sheet for the Cutlerease® dispensing system?

A Yes, please visit www.wna.biz/cutlerease to view our sell sheet.

Q Is there a video of how to set up the dispenser?

A Yes, please visit www.wna.biz/cutlerease to view our video.

Q What can I do if my dispenser is not working properly?

A Review our video loading instructions on the website. If additional help is needed please call us at 1-800-665-1568 or by visiting the contact us section of www.wna.biz/cutlerease.